



Advance Warranty Replacement Claim Form

Please return this form when completed to support@aniluin.com.

Terms & Conditions:

Receipt of this form indicates that Aniluin accept that there may be a valid warranty claim on the item in question, but this cannot be taken as confirmed until the item is inspected at an Aniluin service centre.

Reasons for not accepting the warranty claim may include but are not limited to, the product has in Aniluin's sole judgement been subject to misuse or abuse, is outside of the valid warranty period, the failure has been caused by an act of God, (e.g. Flood or fire), the issue is related to configuration, compatibility or software issues of any kind including viruses, malware, drivers and data corruption.

If a product is found not to be a valid warranty claim then the undersigned is required to purchase or return the item supplied within 7 days, (some allowance for remote locations can be made). The original item may be returned if the undersigned agrees to pay the freight charges which are available on request.

In the case of an out of warranty repair being required then a quote will be generated for the repair prior to commencing the repair.

Any replacement item may be new or a reconditioned product and may have cosmetic signs of wear and tear and a shorter working lifetime than a new product.

While an identical item will be supplied where practical, an equivalent product may be supplied in some cases.

On receipt of the replacement item, the faulty item must be sent promptly to the Aniluin service centre for assessment. Failure to deliver within 7 days will result in charging of the value for the item to the supplied credit card details, (some allowance for remote locations can be made).

In the event of an item being found not to be a valid warranty claim, the replacement item must be purchased or returned within 7 days, or the replacement value will be charged to the credit card details supplied.

Item Value:

(To be filled in by Reseller)

RA Number:

Address to ship to:

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.....

Contact Phone Num: (.....)

Credit Card Number:
(VISA or Mastercard only)

Expiry: /

CVV/CVC:

I the undersigned accept the terms and conditions listed.

Name:

Company:

Job Title:

Signature:

Date: / /

After receipt of the replacement item, please ship the item for warranty claim to the appropriate address below:

**QLD & Northern NSW Products, except
CipherLab.**

Aniluin Pty Ltd
Attn Service Department
Unit 2 / 40 Proprietary St,
Tingalpa, QLD, 4173

All Other Products.

Aniluin Pty Ltd
Attn Service Department
Quantum Corporate Park
Unit 27 / 287 Victoria Rd,
Rydalmere, NSW, 2116